

jc584 U.S. PTO  
09/490065



	Subclass	ISSUE CLASSIFICATION
	Class	

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PATENT NUMBER

U.S. UTILITY Patent Application

SCANNED <i>RW</i> O.I.P.E. <i>TC3</i> Q.A. <i>Ck</i>	PATENT DATE

APPLICATION NO. 09/490065	CONT/PRIOR	CLASS 379	SUBCLASS 265	ART UNIT 2742	EXAMINER <i>H-C</i>
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APPLICANTS

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TITLE

Apparatus and method for monitoring and adapting to environmental factors within a contact center

PTO-2040  
12/99

ISSUING CLASSIFICATION									
ORIGINAL				CROSS REFERENCE(S)					
CLASS		SUBCLASS		CLASS	SUBCLASS (ONE SUBCLASS PER BLOCK)				
INTERNATIONAL CLASSIFICATION									
				<input type="checkbox"/> Continued on Issue Slip Inside File Jacket					

<input type="checkbox"/> <b>TERMINAL DISCLAIMER</b>	DRAWINGS			CLAIMS ALLOWED	
	Sheets Drwg.	Figs. Drwg.	Print Fig.	Total Claims	Print Claim for O.G.
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<input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____	_____ (Primary Examiner) (Date)			ISSUE FEE	
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<input type="checkbox"/> The terminal _____ months of this patent have been disclaimed.	_____ (Legal Instruments Examiner) (Date)			ISSUE BATCH NUMBER	

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